Erickson
SENIOR LIVING®



Navigating My Erickson

May 19, 2025

Agenda

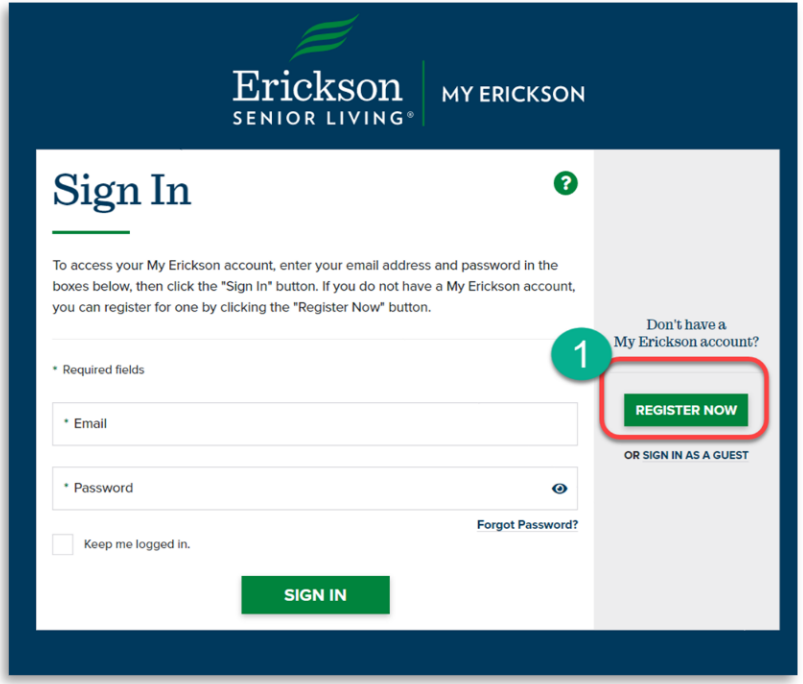
My Erickson User account creation

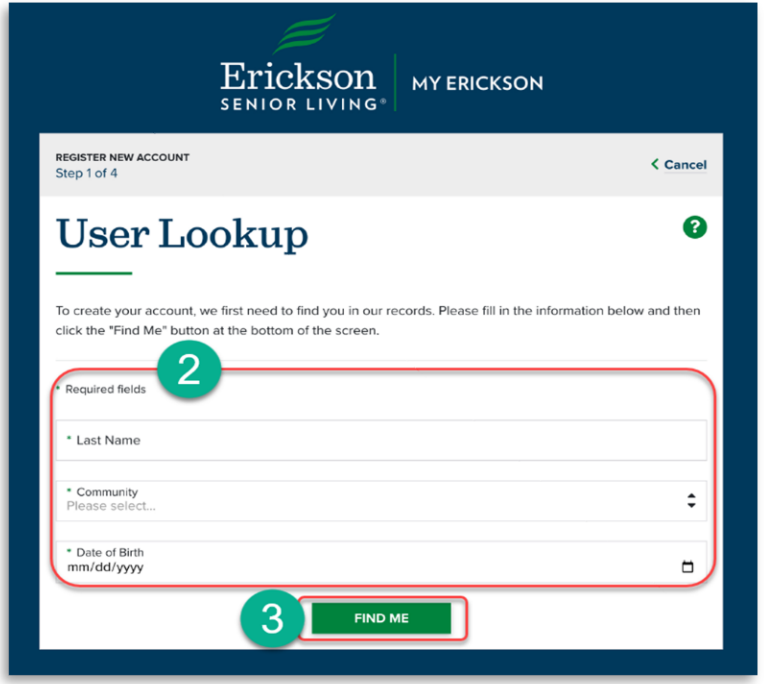
Troubleshooting

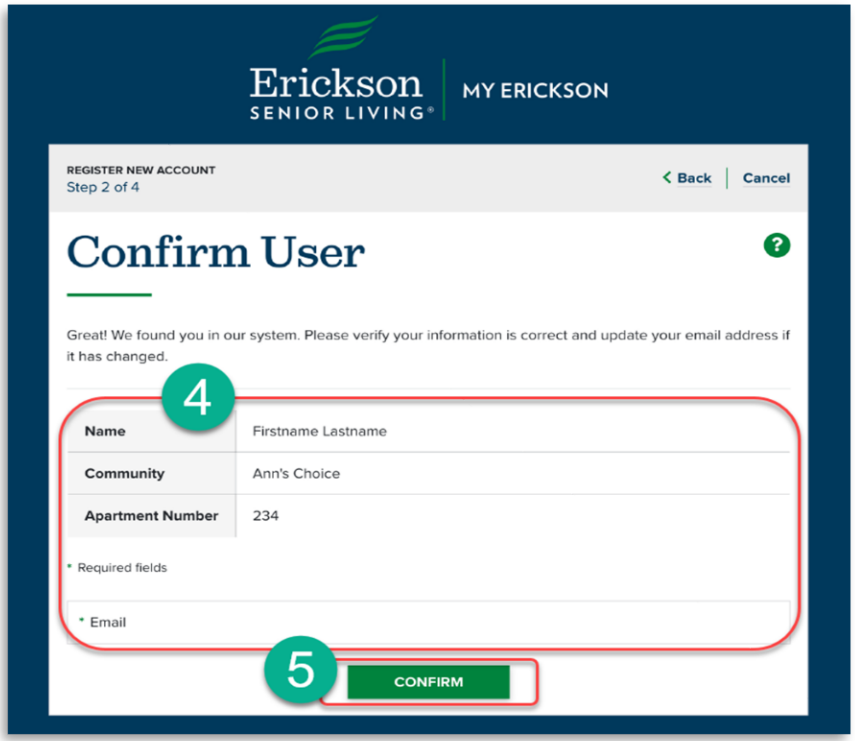
Icons

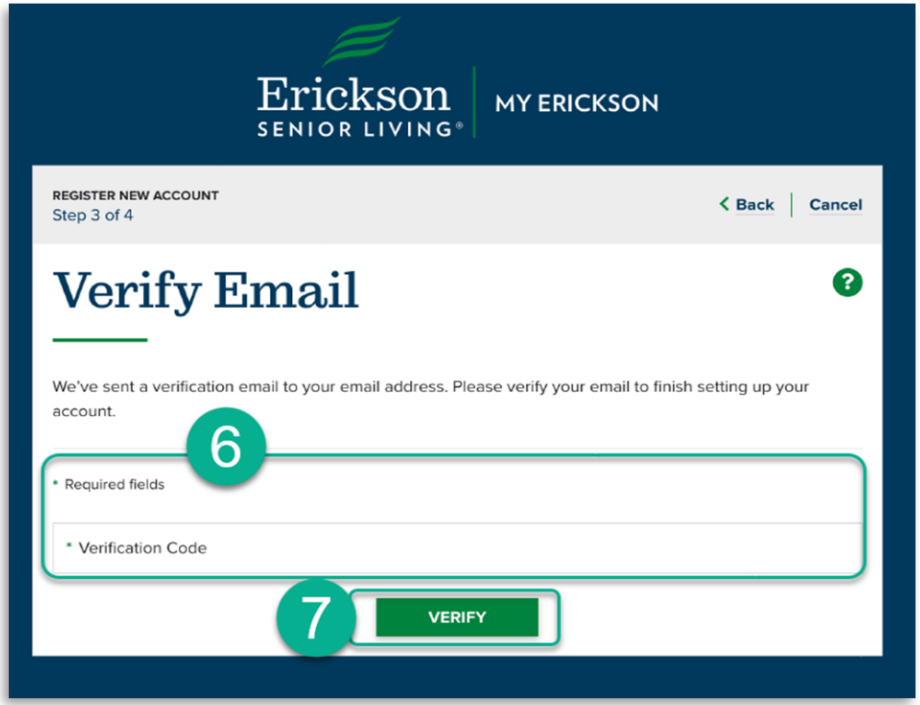
Questions?

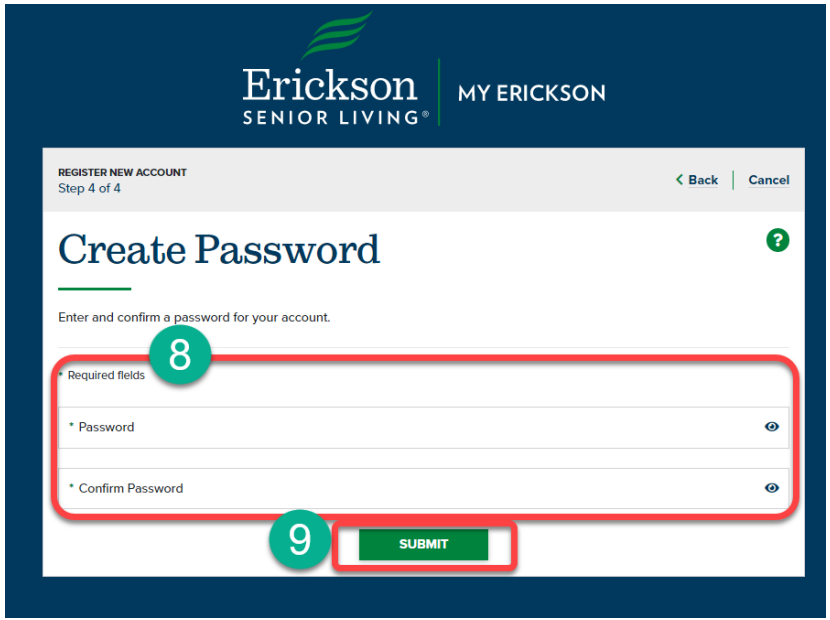
Setting up a My Erickson Account

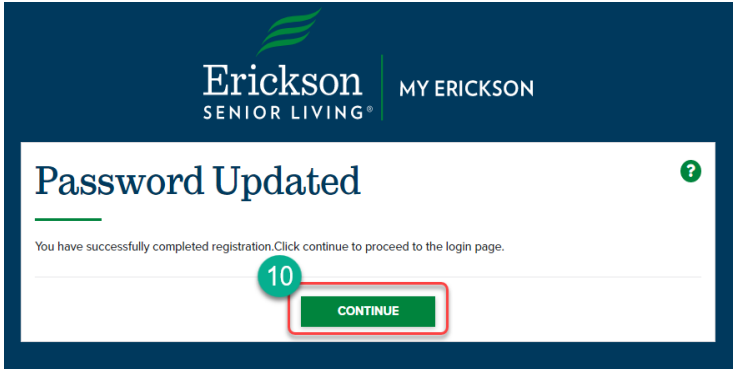




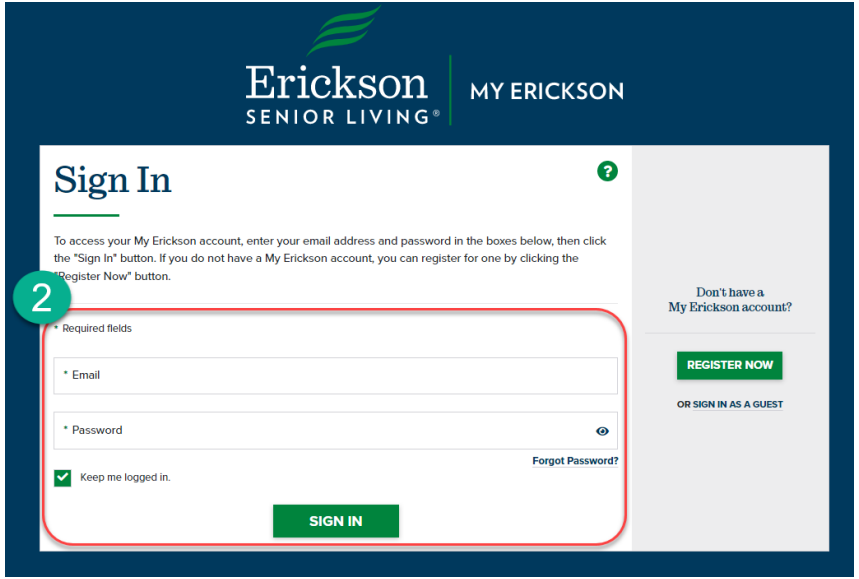

Erickson
SENIOR LIVING
MY ERICKSON
REGISTER NEW ACCOUNT
Step 2 of 4
Back
Cancel
Confirm User
Great! We found you in our system. Please verify your information is correct and update your email address if it has changed.
4
Name
Firstname Lastname
Community
Ann's Choice
Apartment Number
234
* Required fields
* Email
5
CONFIRM

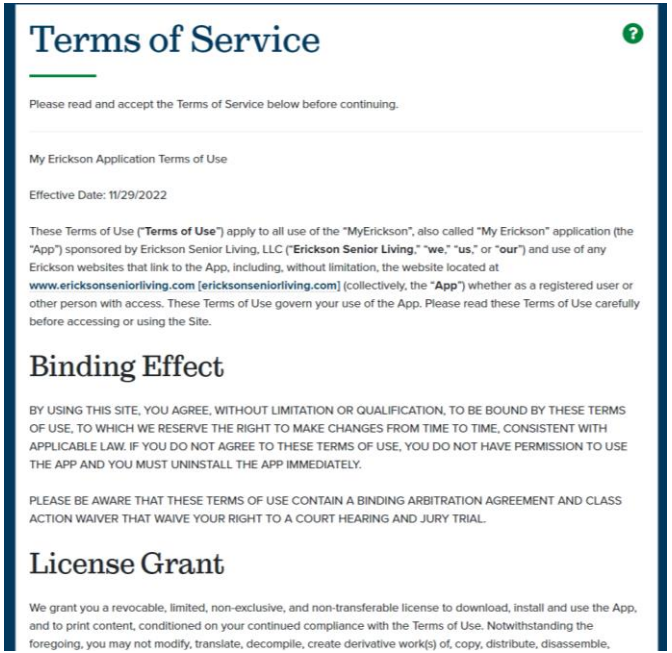

Erickson
SENIOR LIVING
MY ERICKSON
REGISTER NEW ACCOUNT
Step 3 of 4
Back
Cancel
Verify Email
We've sent a verification email to your email address. Please verify your email to finish setting up your account.
6
* Required fields
* Verification Code
7
VERIFY


Erickson
SENIOR LIVING
MY ERICKSON
REGISTER NEW ACCOUNT
Step 4 of 4
Back
Cancel
Create Password
Enter and confirm a password for your account.
8
* Required fields
* Password
* Confirm Password
9
SUBMIT


Erickson
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MY ERICKSON
Password Updated
You have successfully completed registration.Click continue to proceed to the login page.
10
CONTINUE

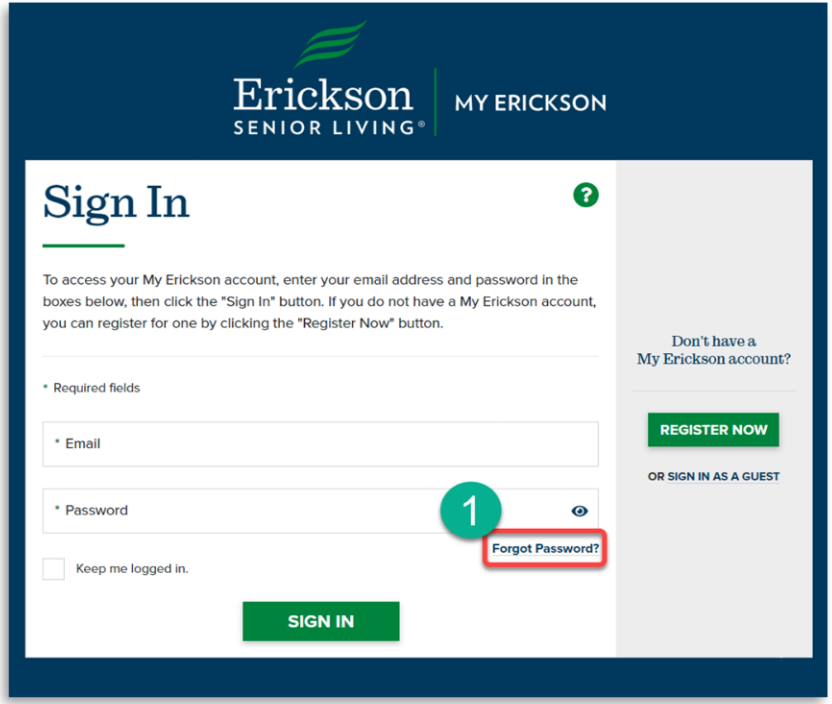
Login Instructions

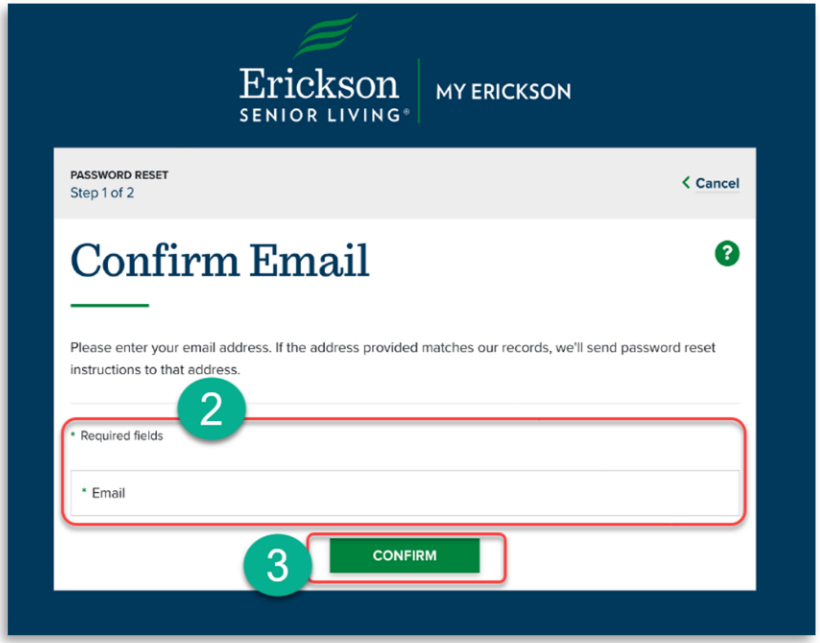


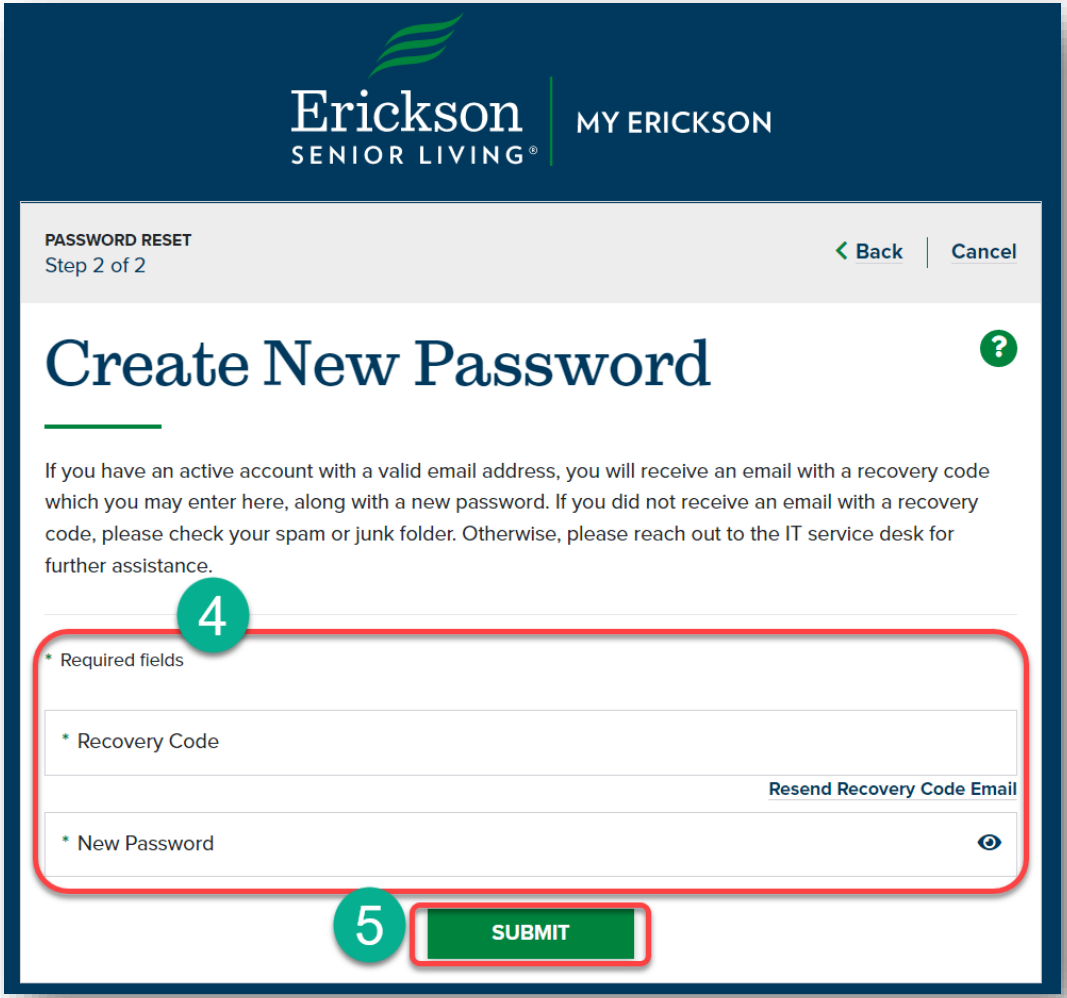


The **Terms of Service** will appear after the first login

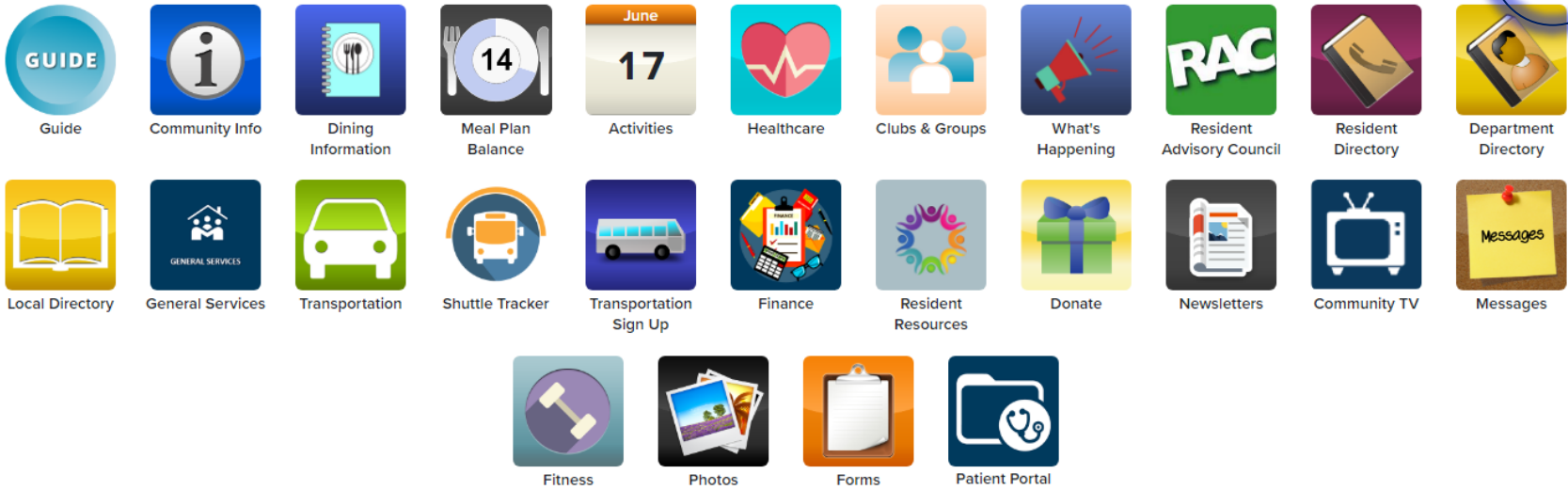
Forgot password?






Erickson
SENIOR LIVING
MY ERICKSON
PASSWORD RESET
Step 2 of 2
Back
Cancel
Create New Password
If you have an active account with a valid email address, you will receive an email with a recovery code which you may enter here, along with a new password. If you did not receive an email with a recovery code, please check your spam or junk folder. Otherwise, please reach out to the IT service desk for further assistance.
4
* Required fields
* Recovery Code
Resend Recovery Code Email
* New Password
5
SUBMIT

Riderwood
BY ERICKSON SENIOR LIVING™



Browse My Erickson - Icons



Community Info

Announcements
About Riderwood, Erickson Senior Living, Sustainability
Amenities
Diversity, Equity, Inclusion and Belonging
Executive Team

Reservations
Dining Updates &Information
Menus
My Nutrition
Searchable by text!



Dining Information



Meal Plan Balance

Only accessible to Residents with accounts

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All activities for community
Searchable by name or location
Each contains a brief description
Add activities directly to personal calendar

Arbor Ridge Program Schedules, Continuing Care, Home Care, Medical Center Information, etc.





All public groups & clubs
Updated Constantly

Browse My Erickson - Icons



What's Happening

Mirror of the TV scroll
Viewable at your leisure

RAC Member Biographies
Committee Member list
Bylaws
RAC & committee monthly minutes

Resident Advisory Council

Browse My Erickson - Icons



Resident Directory

Only accessible to Residents with accounts
Searchable by name, address, hobby, etc.
can personalize it with information such as hobbies, profession, etc.

Only accessible to Residents with accounts
Phone numbers of major departments & some staff
Email or dial from device



Department Directory

Browse My Erickson - Icons



Local Directory

Local attractions with links - hotels, arts & culture, hospitals, libraries, shopping malls, airports, theaters, state & local government

Emergency Procedures, parking, security & emergency services



General Services



Transportation



Shuttle Tracker



Transportation Sign Up

Local trips information & sign ups
Shuttle schedules on and off campus
Transportation Services Info

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Finance

Online Bill Pay options, general inquiry, authorization for entry to living unit form, etc.

Monthly & Special Events Calendars, Yellow Pages, Activities & Clubs, Resident & Community Resources Handbook, Neighbors In Deed Directory, CEC – PGCC SAGE catalogs, etc.



Resident Resources



Donate

Philanthropy - BCF, Scholarship, Legacy Society, Donate Your Vehicle

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Riderwood Reporter

Link to the Riderwood TV & Reporter Website





Only accessible to Residents with accounts
Important Messages from your community

Fitness class description & schedule
Aquatics Center Info
Forms & Documents



Browse My Erickson - Icons



Riderwood Campus & Events

Work Order, Pet Registration, Away & Return,
GS Comment Card, My Erickson Feed back forms





User guide & link to access the Portal
Separate login info than My Erickson

Need more help?

Contact a Community Resources Coordinator with concerns, feedback, or requests for assistance

Community Resources: **301-572-8390**

RWVCR@erickson.com



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Village Square
Cibya.Sam2@erickson.com
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Questions?