Safety & Security Devices

Presented by
Amanda Hildago, Security and Emergency Services Manager
And
Trudy Downs, Computer Club

October 21, 2024

Order of Devices Presented

- Easiest to Use – Riderwood Alert System
- Easy to Use – Medical Guardian devices (just an example of many available – you should research if you wish to use this service)
- iPhone – more complex, but something you already have
  - Android users may be able to do this by replicating the iPhone process but using Android features.
- Apple Watch – additional companion to your iPhone or you can use with cellular service as a “stand alone” device. This is for fall detection.
  - There are smart watches that work in a similar way with Android phones. Examples: Samsung Galaxy Watch, Google Pixel Watch, Garmin Venu

Frequently Asked Questions

Will the press alert work in every room in my apartment?
Yes, once installed the press alert can be activated from any room in the apartment.

Will the press alert work outside my apartment?
No, at this time the press alert will work anywhere **indoors** on campus. When activated it sends a signal to the dispatch board signaling Security to respond to your location. The press alert is NOT working outdoors or off campus.

How long will it take for a security officer to respond?
Once activated, the security team will respond as quickly as possible. Our goal is less than 4 minutes.

Do I have to sign into a long term contract?
No, the press alert is done on a month to month contract and can be cancelled at any time.

How will I learn to use the press alert system?
Upon installation the Security Officer will demonstrate how to use the press alert and verify activation.

PRICING AND FEES

ONE-TIME INSTALLATION FEE $165

MONTHLY MONITORING FEE $25

Riderwood
BY ERICKSON SENIOR LIVING®

Please call **Riderwood Security** to schedule your pendant installation

301-572-8391

EQUAL HOUSING OPPORTUNITY

Riderwood
BY ERICKSON SENIOR LIVING®

EMERGENCY PRESS ALERT SYSTEM

Alert Security from anywhere in your apartment!

EMERGENCY PRESS ALERT SYSTEM

CALL RIDERWOOD SECURITY TO HAVE YOUR PENDANT ALARM INSTALLED TODAY!
301-572-8391



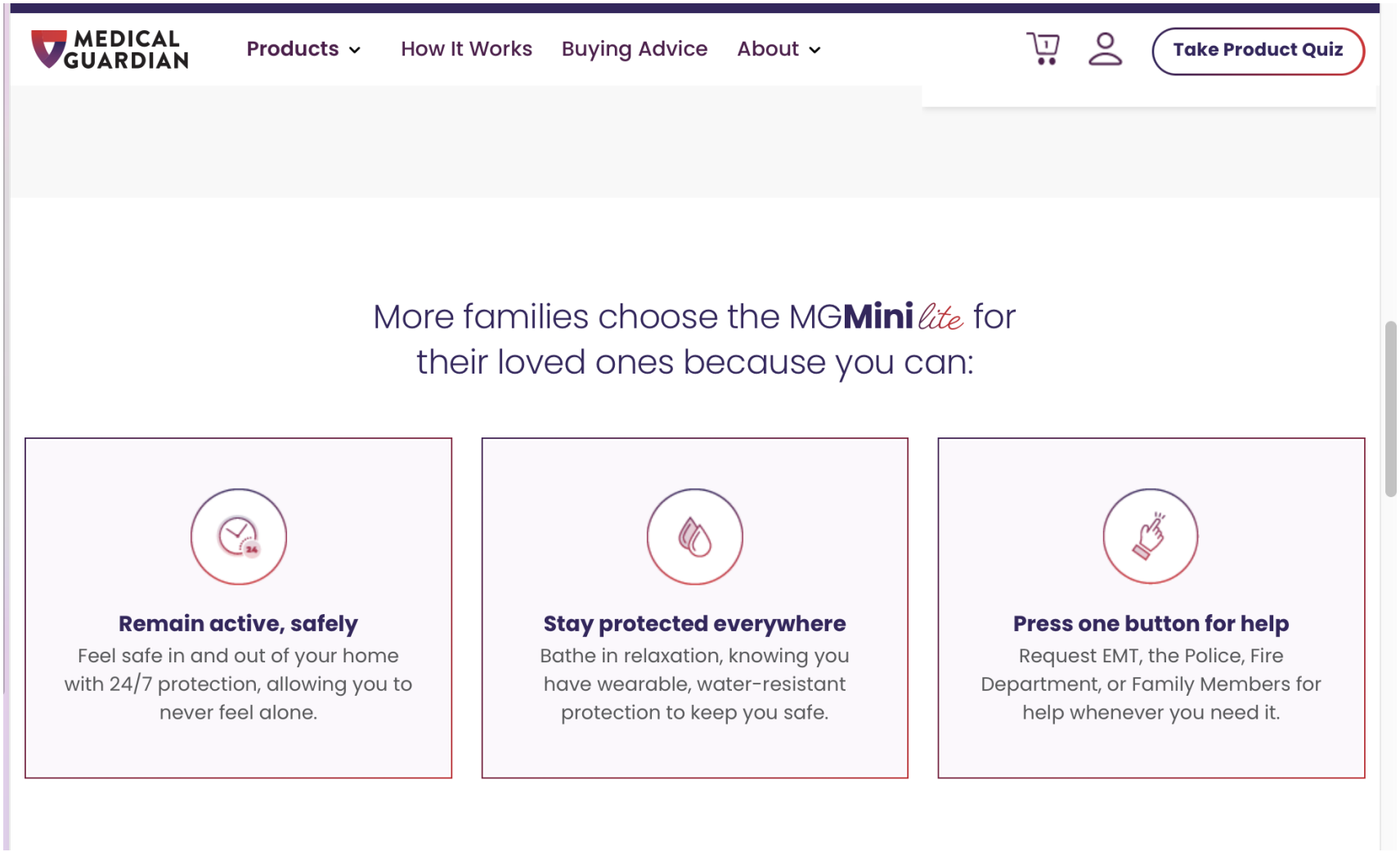


-The press alert can be worn two ways: on a pendant chain, or on a wrist band.
-The Press Alert button is water-resistant. It is not recommended that you completely submerge it in water but it can be worn in the shower.
-The press alert utilizes a Lithium battery that lasts 2-3 years, depending on usage. It weighs approximately1.5 ounces and the button is about the size of a postage stamp.
-The press alert transmitter is installed by Security in the apartment and communicates wirelessly with the pull cord system.

How does it work?

The press alert is equipped with a small wireless transmitter. When the button is pressed, a signal is sent to the Security Dispatch station at Riderwood. A Security Officer is immediately dispatched to the apartment. Security Dispatch also calls the resident's apartment in an attempt to connect with the resident before the Security Officer arrives.

Medical Guardian Features



Medical Guardian Alert Systems

MEDICAL GUARDIAN

Products How It Works Buying Advice About Take Product Quiz



MGMini lite

Confidence meets comfort with discreet wearable protection!

4.5 ★★★★½ 34 Reviews

In Stock

Other people want this
Over **37** people have this in their cart right now

Simplicity meets safety seamlessly in the MG**Mini** Lite. It becomes your sleek armor, empowering you to live life fearlessly. Wearing it prepares you for anything! Designed to blend right into your lifestyle with no extra distractions, the MG**Mini** Lite is equipped to protect you anywhere, anytime, with one button press.

Monitoring & Subscription Plan

Monthly $44.95 ($44.95/mo)

Pay Annually **Save 16%**
Savings includes Free Month, Free Lockbox & Free Ground Shipping

Recommended Add-ons

☐ **Fall Detection** $10.00/mo.

An extra layer of protection and security...
Learn more

Features Specifications **What's Included**

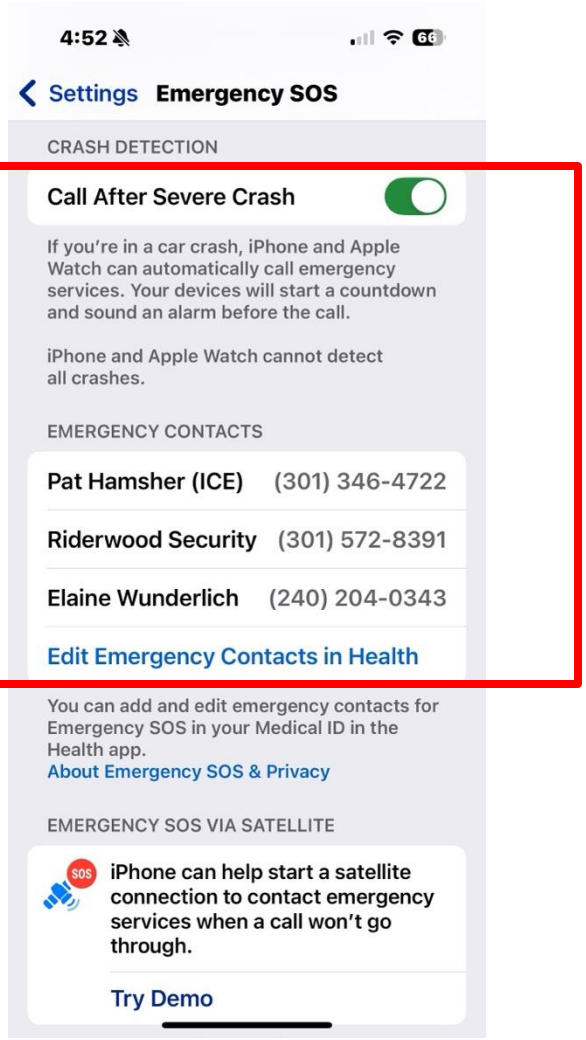


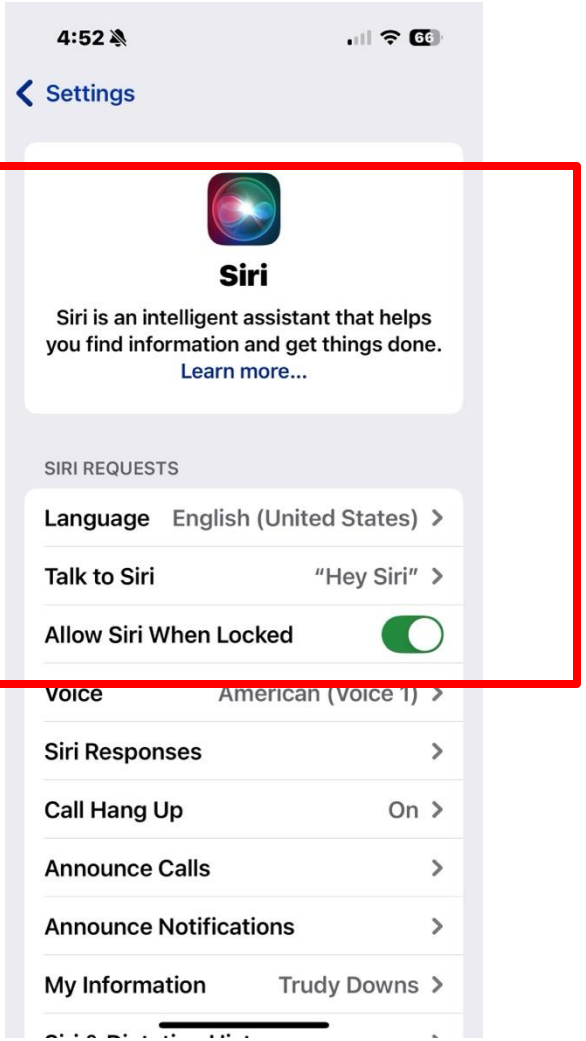
- Black MG**Mini** Lite device and band
  (speak with a representative for the XL band if needed)
- Charging cradle and attached cord

iPhone – for use in Emergencies

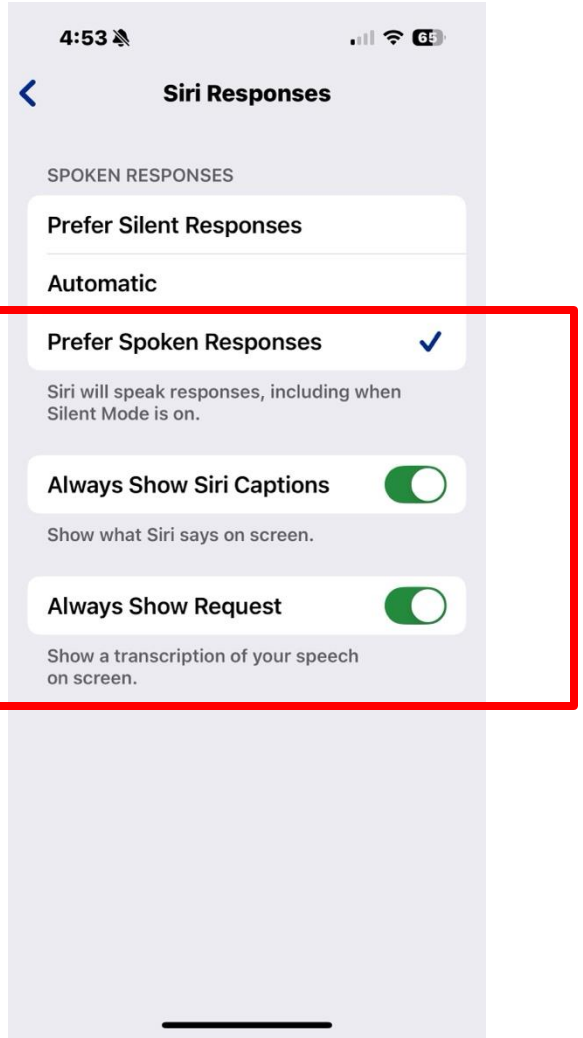
- You can use your iPhone to summon help (if you are conscious).
- Set up features must be defined:
  - Riderwood Emergency phone number must be in Contacts
  - Siri must be setup on your phone
  - Phone must listen for “Hey Siri” or “Siri” at all times, set in Accessibility
- In case of emergency when you can’t reach a pull cord, you say “**Hey, Siri** call **Riderwood Security** on **Speaker.**

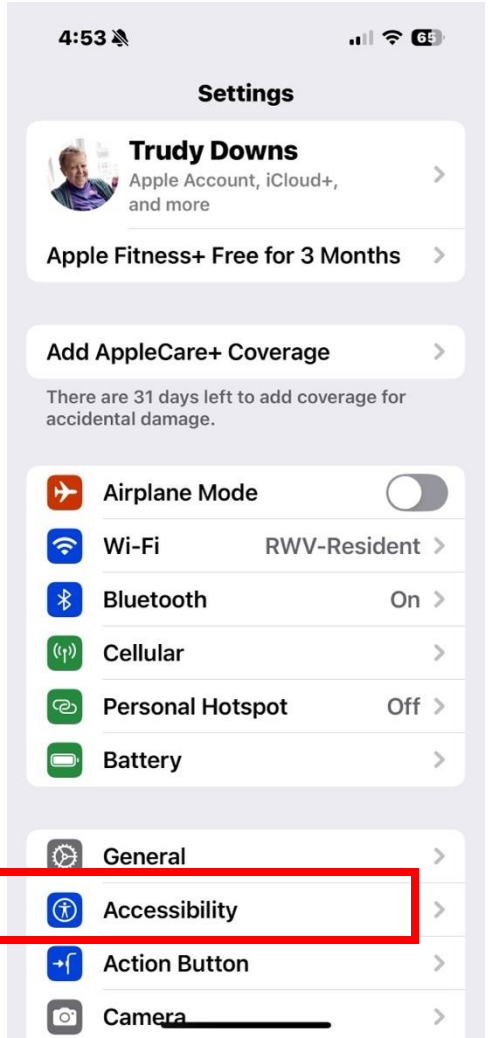
Settings/Emergency SOS & Settings/Siri



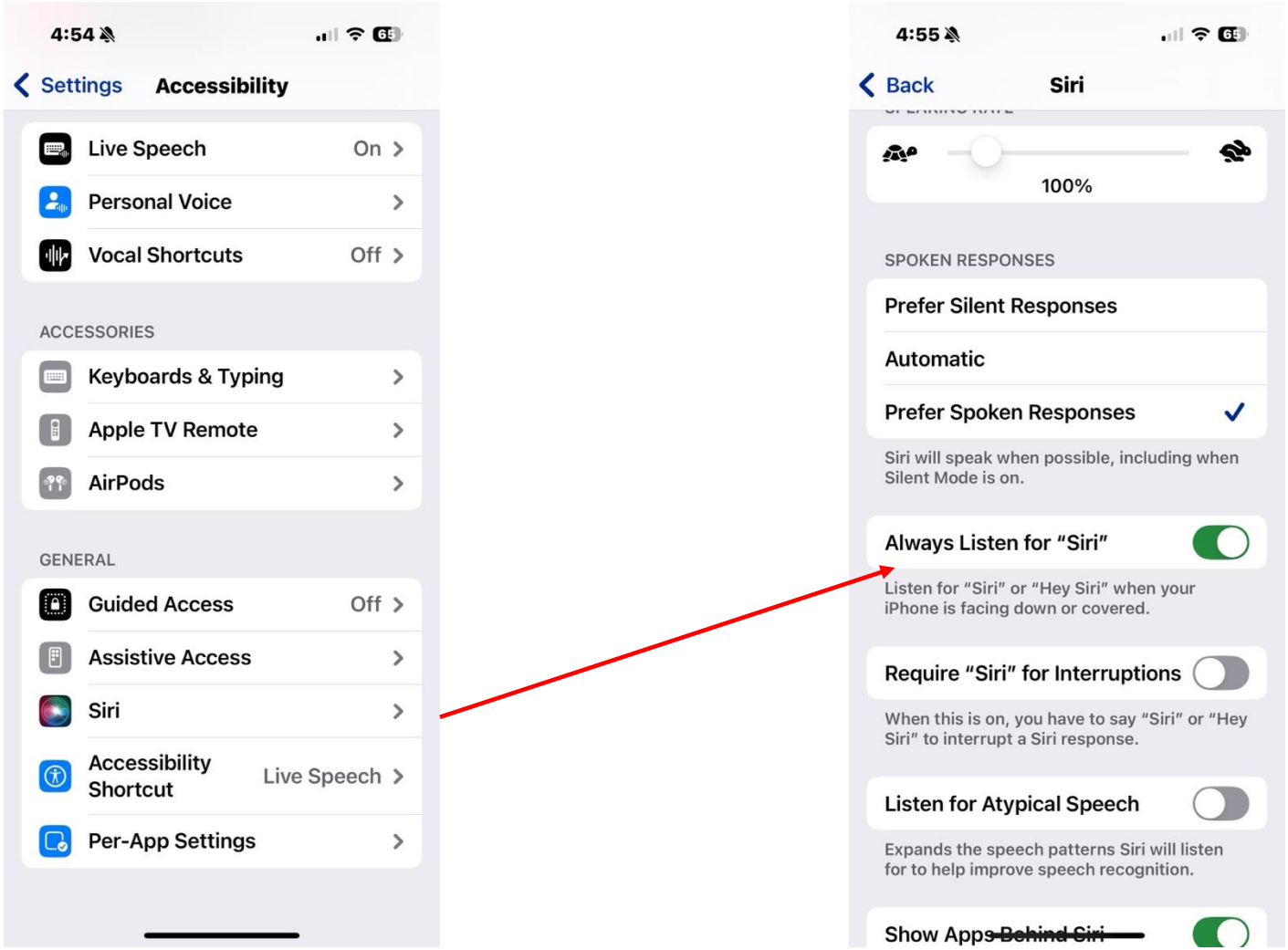


Settings/Siri & Settings/Accessibility



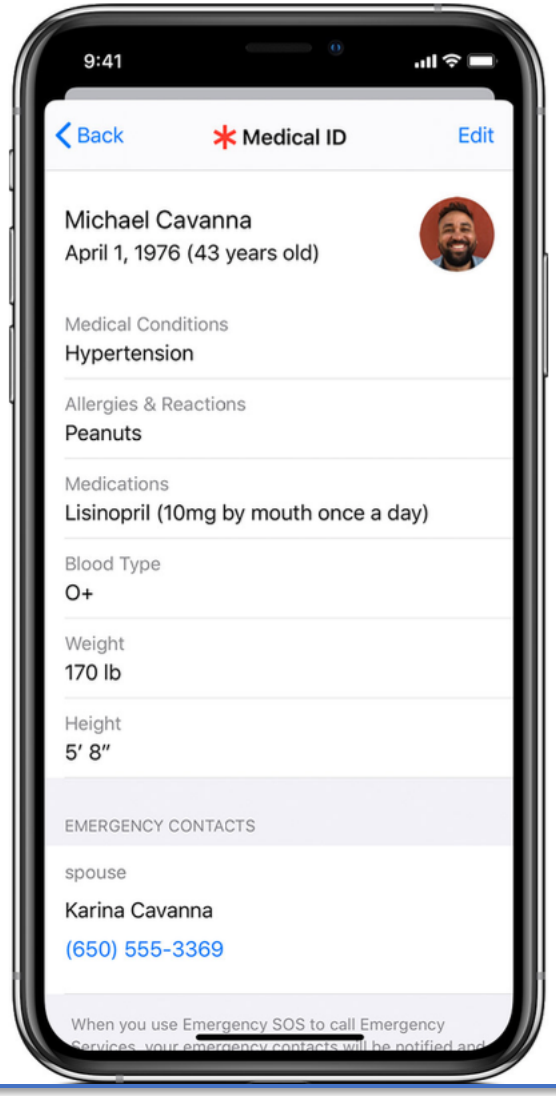


iPhone Accessibility Settings



Set up your Medical ID in the Health app on your iPhone

Medical ID helps first responders access your critical medical information from the Lock screen, without needing your passcode. They can see information like allergies and medical conditions as well as who to contact in case of an emergency.



How to set up your Medical ID

1. Open the Health app and tap the Summary tab.
2. Tap your profile picture in the upper-right corner.
3. Under Medical Details, tap Medical ID.
4. Tap Edit in the upper-right corner.
5. To make your Medical ID available from the Lock screen on your iPhone, turn on Show When Locked. In an emergency, this gives information to people who want to help. To share your Medical ID with emergency responders, turn on Share During Emergency Call. When you make a call or send a text to emergency services on your iPhone or Apple Watch, your Medical ID will automatically be shared with emergency services.*
6. Enter health information like your date of birth, allergies, and blood type.
7. Tap Done.

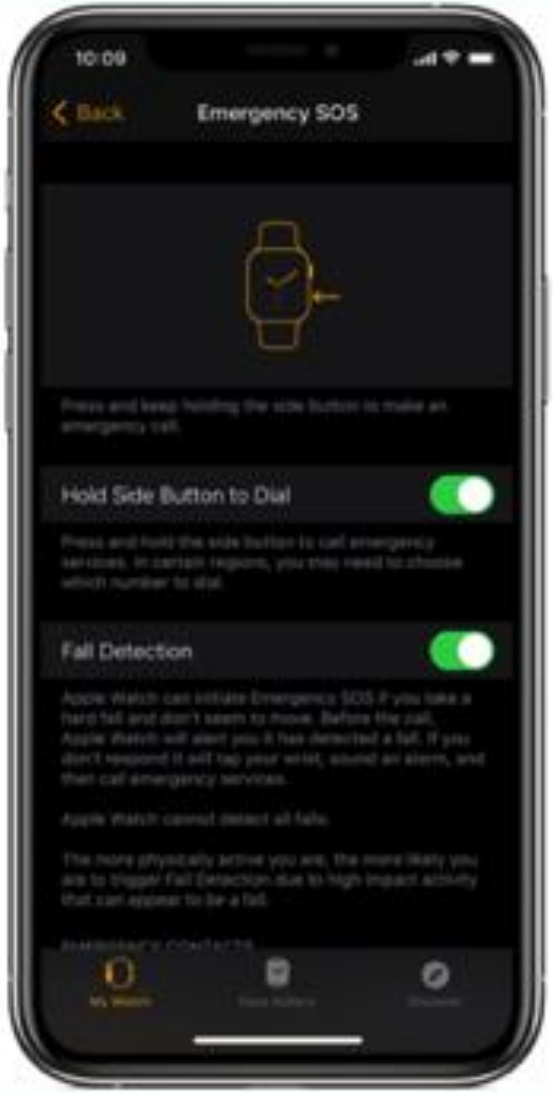
Apple Watches for fall detection

Turn fall detection on or off

1. Open the Apple Watch app on your iPhone, then tap the My Watch tab.
2. Tap Emergency SOS.
3. Turn Fall Detection on or off.

If you entered your age when you set up your Apple Watch, or in the Health app, and you're age 55 and over, this feature turns on automatically. Make sure that your correct age appears in your Medical ID and your Health Profile. Fall Detection is available only for those 18 or older.

Apple Watch cannot detect all falls. The more physically active you are, the more likely you are to trigger fall detection due to high-impact activity that can appear to be a fall.



Multiple Options to Call for Help

- Use the option that best suits your needs
- There are many options available at various levels of complexity and cost
- Choose the device that is right for you.

- Questions???