Erickson
SENIOR LIVING®

Navigating My Erickson

June 17, 2024

Agenda

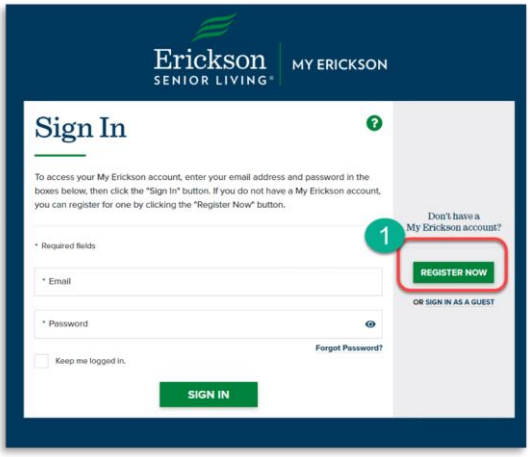
My Erickson User account creation

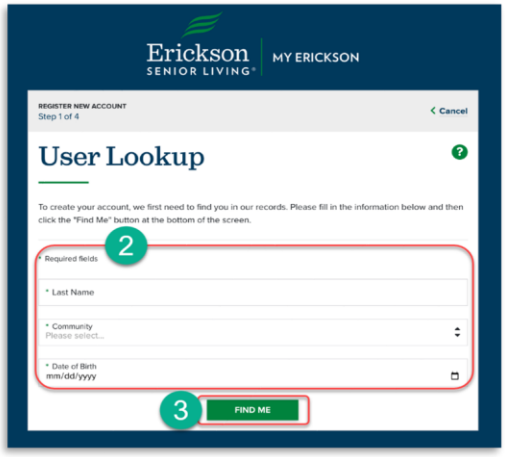
Troubleshooting

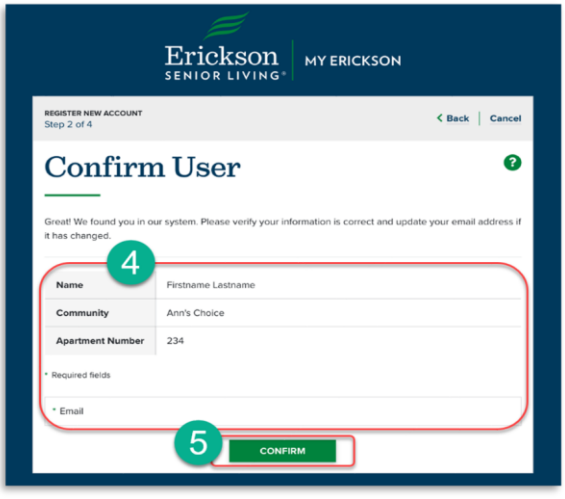
Icons

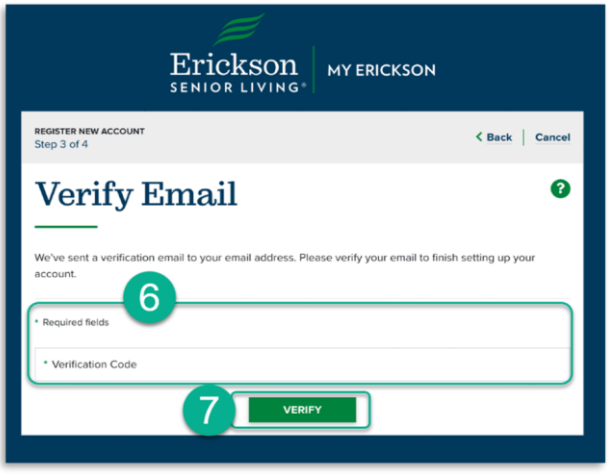
Questions?

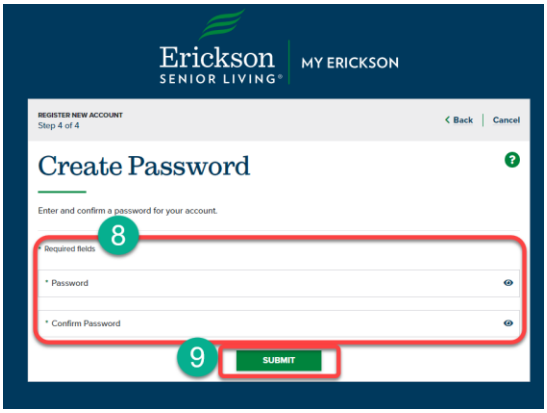
Setting up a My Erickson Account

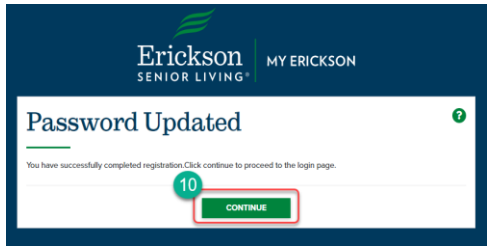




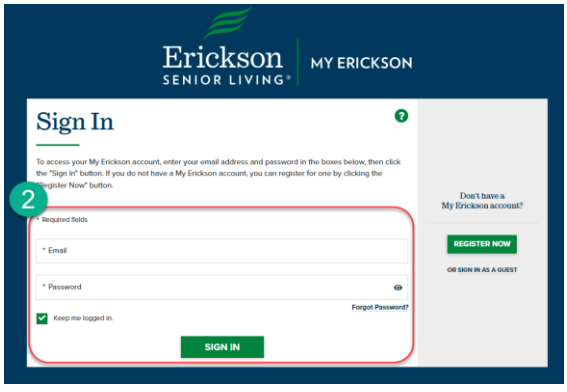


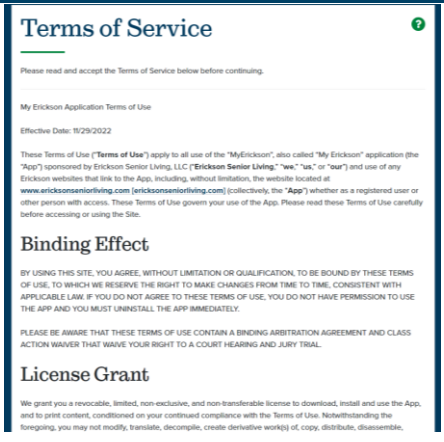






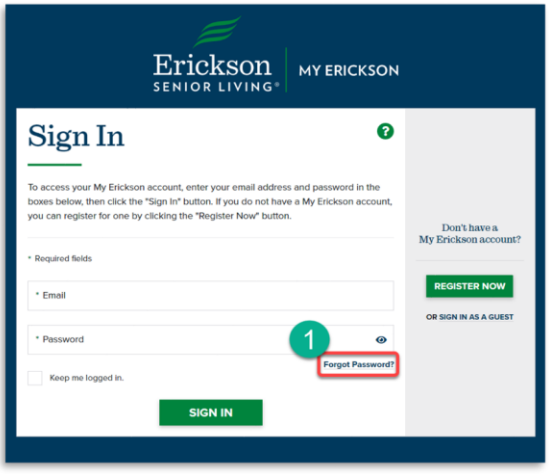
Login Instructions

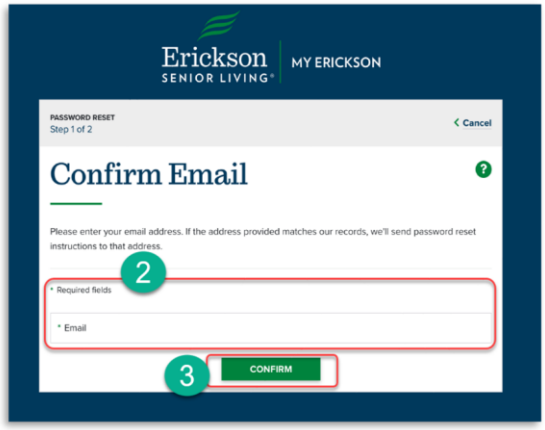




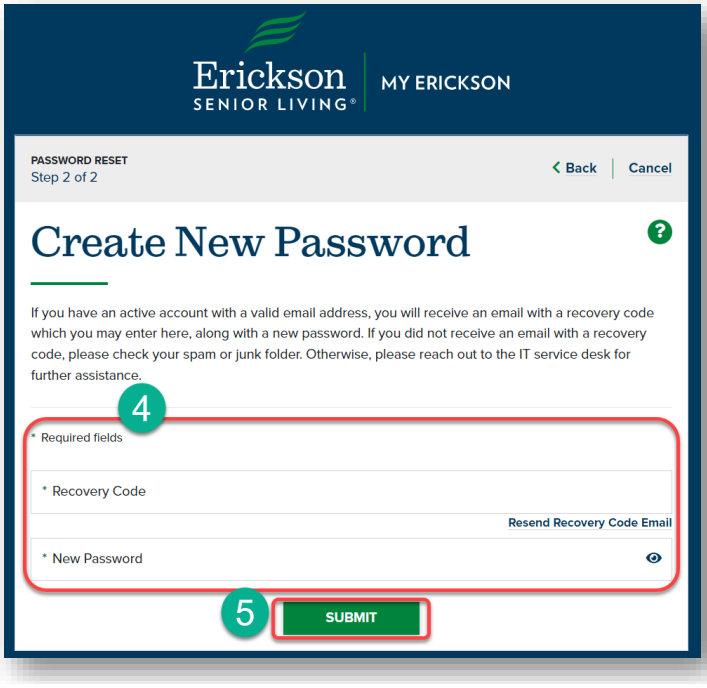
The **Terms of Service** will appear after the first login

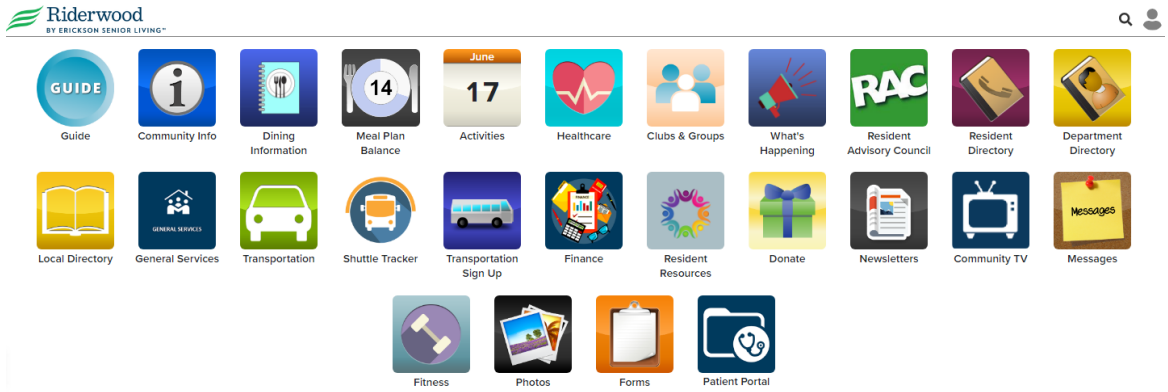
Forgot password?





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Browse My Erickson - Icons

Community Info

Announcements
About Riderwood, Erickson Senior Living, Sustainability
Amenities
Diversity, Equity, Inclusion and Belonging
Executive Team

Reservations
Dining Updates &Information
Menus
My Nutrition
Searchable by text!

Dining Information

Meal Plan Balance

Only accessible to Residents with accounts

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Browse My Erickson - Icons



Activities

All activities for community
Searchable by name or location
Each contains a brief description
Add activities directly to personal calendar

Arbor Ridge Program Schedules, Continuing Care, Home Care, Medical Center Information, etc.


Healthcare


Clubs & Groups

All public groups & clubs
Updated Constantly

Browse My Erickson - Icons


What's Happening

Mirror of the TV scroll
Viewable at your leisure

RAC Member Biographies
Committee Member list
Bylaws
RAC & committee monthly minutes



Resident Advisory Council

Browse My Erickson - Icons



Resident Directory

Only accessible to Residents with accounts
Searchable by name, address, hobby, etc.
can personalize it with information such as hobbies, profession, etc.

Only accessible to Residents with accounts
Phone numbers of major departments & some staff
Email or dial from device



Department Directory

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Browse My Erickson - Icons



Local Directory

Local attractions with links - hotels, arts & culture, hospitals, libraries, shopping malls, airports, theaters, state & local government

Emergency Procedures, parking, security & emergency services



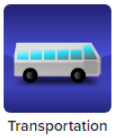
General Services



Transportation



Shuttle Tracker



Transportation Sign Up

Local trips information & sign ups
Shuttle schedules on and off campus
Transportation Services Info

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Finance

Online Bill Pay options, general inquiry, authorization for entry to living unit form, etc.

Monthly & Special Events Calendars, Yellow Pages, Activities & Clubs, Resident & Community Resources Handbook, Neighbors In Deed Directory, Continuing Education Committee – PGCC SAGE catalogs, etc.


Resident Resources


Donate

Philanthropy - BCF, Scholarship, Legacy Society, Donate Your Vehicle

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Newsletters

Riderwood Reporter

Link to the Riderwood TV & Reporter Website

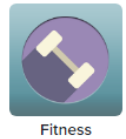

Community TV



Messages

Only accessible to Residents with accounts
Important Messages from your community

Fitness class description & schedule
Aquatics Center Info
Forms & Documents


Fitness

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Browse My Erickson - Icons



Riderwood Campus & Events

Work Order, Pet Registration, Away & Return,
GS Comment Card, My Erickson Feed back forms





User guide & link to access the Portal
Separate login info than My Erickson

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Need more help?

Contact a Community Resources Coordinator with concerns, feedback, or requests for assistance
Community Resources: **301-572-8390**
RWVCR@erickson.com



Cibya Sam
Village Square
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Questions?